

This publication will be used periodically to provide notifications and information about Ginnie Mae Modernization efforts. This is not a device to implement official policy changes to Ginnie Mae's Mortgage-Backed Securities (MBS) programs. If you have any comments or suggestions on how to make this publication more informative and helpful, please contact [askGinnieMae@hud.gov](mailto:askGinnieMae@hud.gov).

## Users must Re-Register with the Oracle Mobile Authenticator (OMA)

Effective 9/15, due to upgrades to the MyGinnieMae Portal, all users who were previously registered with Oracle Mobile Authenticator (OMA) to receive a One-Time PIN (OTP) for logging into the MyGinnieMae portal are required to re-register to continue using the application for Multi-factor Authentication. Email delivery of the OTP is unaffected by the recent upgrades; however, all portal users are encouraged to register with OMA to avoid any potential delays with email delivery of the OTP.

Who	All MyGinnieMae portal users who use the OMA to generate the OTP.
What	Due to portal upgrades, users will need to re-register to continue to use the OMA.
Next Steps	Use this <a href="#">QR code</a> or follow the steps in <a href="#">QRC-GS: 3.3.3</a> to re-register with the OMA using a mobile device.

If you have any questions, please email [askGinnieMae@hud.gov](mailto:askGinnieMae@hud.gov).

Ginnie Mae is a wholly owned government corporation within the U.S. Department of Housing and Urban Development. Ginnie Mae pioneered the mortgage-backed security (MBS), guaranteeing the very first security in 1970. An MBS enables a mortgage lender to aggregate and sell mortgage loans as a security to investors. Ginnie Mae securities carry the full faith and credit of the United States Government, which means that, even in difficult times, an investment in Ginnie Mae is one of the safest an investor can make.

